



K-380EW
Wi-Fi Smart universal
air conditioner remote control

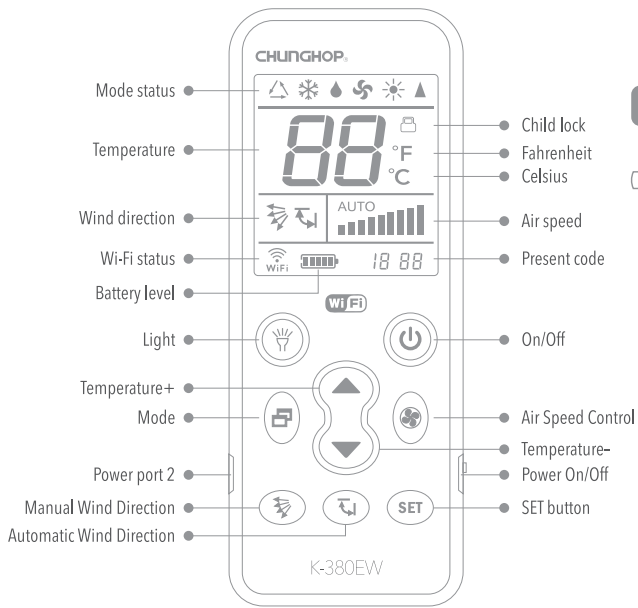
User Guide

Thank you for choosing a

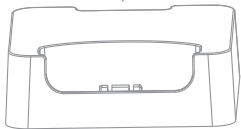
Please carefully read this user guide before using
this product, and keep it for future reference.



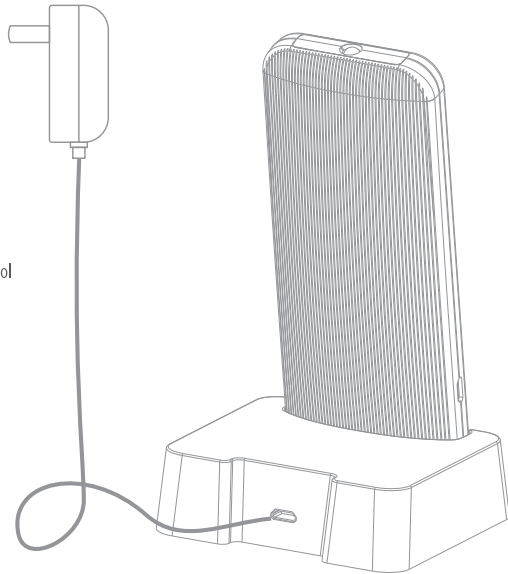
COMPONENTS AND FUNCTIONS



1 Place the remote control on the power base



3 Plug the power adaptor into the power outlet



2 Plug the power cord into the base power inlet.



To charge the remote control

Please switch on the Power on the right side of the remote control and connect the power cord according to the above diagram to charge the battery.



Important Note

Before leaving the factory, this remote control uses 1000 as the default brand code, which directly works with most different Gree and Midea A/C models in the market. (There may be a few models which do not work with the default code, and users should follow the steps in <Setting Code Suitable for your A/C on the Remote Control> to search the right codes.)

SETTING CODE SUITABLE FOR YOUR A/C ON THE REMOTE CONTROL

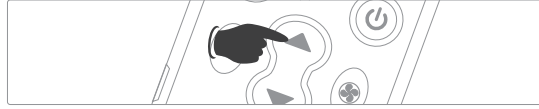
This remote control provides 3 different methods to set the code for different A/C brands and models:

1 POINT-TO-POINT QUICK BRAND SEARCH

1. Power on the A/C manually and point the remote control at the A/C receiver window.
2. Press and hold the button corresponding to your brand, (e.g., LG corresponds to "Temperature+") until the A/C makes a "beep" sound and automatically switches on, and then immediately release the button.
3. Test if the buttons function normally. If yes, complete the setting, if not, repeat Step 2.

Corresponding button and brand table

Temperature +	Temperature -	Mode
LG/Samsung/Chunlan/Aux	Midea/Changhong/TCL/Shinco/Aucma	Gree/Hualing/Chigo/Hisense/Kelon
Air Speed Control	Automatic Wind Direction	Manual Wind Direction
Daikin/Fujitsu/Carrier	Sanyo/Sharp/Frestech/Y Air	Hitachi/Panasonic/Haier/Mitsubishi

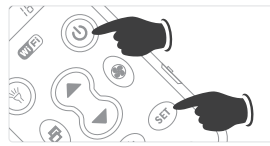


2 MANUAL CODE ENTRY

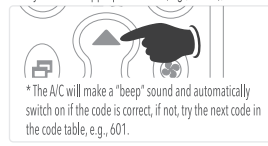
1. Find the three-digit code corresponding to your A/C brand (e.g., LG code is "600"). Manually power on the A/C, and point the remote control at A/C receiver window.

499
佐丹 (Zuodan)
Niso
Serene
三洋・nec (Sanyo/nec)
三菱 (Mitsubishi)
LG
三星 (Samsung)
东芝 (Toshiba)
600-609
610-639
630-639
640-659
660-689

2. Press and hold the "SET" and "On/Off" buttons at the same time and release them when the code flashes in the remote control screen.



3. Press and hold "Temperature+" for the code to change rapidly, and release it for the code to pause; or you can press "Temperature+" or "Temperature-" intermittently until you set the appropriate code (e.g., "600");



4. Press "SET" once to quit after the A/C makes a "beep" sound and automatically switches on. Test if the buttons function normally. If yes, complete the setting; if not, repeat steps 1-4.



3 MANUAL CODE SEARCH

1. Power on the A/C manually and point the remote control at A/C receiver window.



2. Press and hold the "SET" and "On/Off" buttons at the same time and release them when the code flashed in the remote control screen.



3. Intermittently press "Temperature+" for the code to increase one by one until the A/C makes a "beep" sound and automatically switches on.



4. Press "SET" once to quit. Test if the buttons function normally. If yes, complete the setting; if not, repeat steps 2-4.



CHILD LOCK FUNCTION

To lock: Press and hold the "SET" and "Manual Wind Direction" buttons at the same time until the screen displays the child lock icon. This means the child lock is operational. Release the buttons.
! When locked, code search and other settings will not work, however the remote control functions normally.

To unlock: Press and hold the "SET" and "Manual Wind Direction" buttons at the same time until the child lock icon disappears from the screen. The control is now unlocked.

TO RESTORE TO FACTORY SETTINGS

Press and hold "SET" + "Air Speed Control" buttons at the same time. The screen will display all the information after about 3s. Release the buttons to successfully restore the factory settings.

ATTENTION

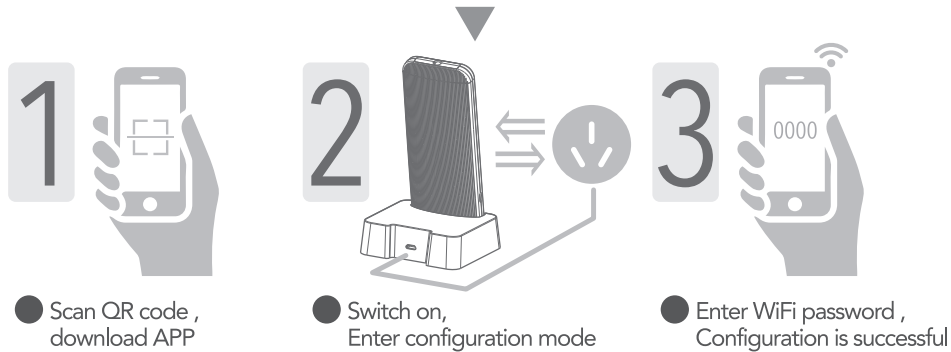
You must point the remote control at the A/C receiver window.





DOWNLOAD AND INSTALL THE REMOTE CONTROL APP

Configure the A/C with one button and complete the process in 3 steps

Download APP to iPhone or an Android phone, and you can configure your A/C to connect to the network in 30s by just entering the Wi-Fi password.



1. Scan the following QR code to download and install the APP*. Register an account and successfully log in: * Or search "chunghop" in App Store or in Google Play to download and install the app.
2. Connect the remote control to the power supply base, and maintain the connection. When the Wi-Fi icon appears on the remote control screen, press and hold the remote control "On/Off" (⏻) button (for about 5s) and release it when  appears on the screen. After some time, the Wi-Fi icon  will flash rapidly, and the remote control will enter the configuration mode.
3. Make sure that your mobile phone is connected to the Wi-Fi network that needs to be configured. Touch [Add device] → [A/C remote control] → [Next] on the APP's home screen, enter the Wi-Fi password and touch [Configure]. The APP will prompt device added after the configuration is successful. You will now be able to control your A/C with the APP.




FAQs

Q: Cannot configure or no response during the configuration?

A: Please check if the Wi-Fi router can access the network. Please place the remote control into the power supply base; the remote control can be only used as a universal remote control if it is not placed into the power supply base; Wi-Fi remote control function is available only after the remote control is placed into the power supply base.


Q: Failed-Config?

A: Please check the router Wi-Fi signal strength and if network speed is normal, then try to reconfigure. Please place the remote control into the power supply base, and check if the remote control screen displays Wi-Fi icon ().


Q: Cannot control the A/C with remote control after successful configuration?

A: Please set the code on the remote control again. Confirm that the remote control can control the A/C and that the code displayed in the remote control matches with that displayed in the APP. After successful configuration, please first confirm that the code on the remote control screen matches the present code displayed in the remote control APP, and then use the APP's remote control function (about 3-5s delay, depending on network conditions). Otherwise, you may need to set the remote control again;

Q: The APP displays device offline?

A: Please place the remote control into the power supply base, and check if the remote control screen displays Wi-Fi icon (). Please check if the connected Wi-Fi router works normally.

Q: How can you know if the remote control is successfully connected to Wi-Fi?

A: The APP will display device online and the Wi-Fi icon () on the remote control screen will stay on when the remote control successfully connects to the Wi-Fi router. Wi-Fi function will be automatically disabled (Wi-Fi icon on remote control screen will disappear) when the remote control is disconnected from the power supply base. Wi-Fi function will be automatically enabled (Wi-Fi icon on remote control screen will appear) when the remote control is connected to the power supply base.

Tips:

- After replacing the router or restoring the router to factory settings, you must reconfigure the device by following the Add device step on the APP.
- 1-3s delay during remote control operation by mobile phone is normal. If there is a prolonged delay or there is no response, please test if the Wi-Fi network connection speed of the mobile phone and router are normal.
- You must point the remote control at the A/C receiver window.
- Please do not disassemble the remote control by yourself or throw it in fire as it has an inbuilt lithium battery.
- Please keep the remote control away from heat and fire, and please do not let children use the charger without adult supervision, as there may be potential safety hazards.
- It is recommended to charge with ambient temperature below 40°C. The battery will slightly heat up when fully charged, which is normal.
- Please switch off the Power on the right side of the remote control if you do not plan to use the remote control for a long time.

CODE LIST

ACCSOM	980	CROWN	861	HICON	391-392
ADC	861	DAEWOO	332-333	HISENSE	230-239
AITE	296-299	DAIKIN	740-759	HITACHI	640-659
AKIRA	796-797	DAJINXING	329-330	HONGYI	347
ALPIN	989-991,998	DAKE	861	HUABAO	100-109
AMCOR	501,508,509,532	DAOTIAN	821-824	HUAGAO	348
	973,978,979	DELONGHI	900	HUAKE	349-350
AMICO	982	DIY	044,090,092,095	HUALING	150-169,045
AOKE	301-302	DONGXIA	334-335	HUAMEI	351-352
AOLI	300	DONGXINBAO	260-268	HUANGHE	353
APTON	862	DUNAN	336	HUAWEI	281
AUCMA	210-229,933	ELCO	982	HUIFENG	354-356,357,360
AUX	180-199	ELDLONG	293-295,861	HYUNDAI	780-789
BAIXUE	299	ELECTER	981-986	INYCIN	475-483
BEIJINGJINGDIAN	304	ELECTROLUX	471-474,807-808,	JIALE	358
BIG-THUMB	331		250,906	JIANGNAN	359
BLUE STAR	057,550,887	FEDDERS	878	JINBEIJING	361-362
BOERKA	630,305-306	FEIEDRICH	879	JINDA	491-492
BORLER	307	FEIGE	829-830	JINSONG	363-365
BOSHI	310	FEILU	240-249	JMSTAR	360
BOSHIGAO	308-309	FERROLI	901	JOHNSO	282
CARDIFF	000-020-039	FIRST	864	KANGLI	368-370
CARRIER	599,690-699,890-899	FRESTECH	270-279,944-945	KELONG	110-119
CHANGFENG	190	FUJITSU	700-719	KLIMATAIR	797-800
CHANGFU	835-838	FUNIKI	992	KONKA	366-367
CHANGHONG	059-079,934,947	GALANZ	124-129,134-139,	KRIS	804-805
CHANGLING	312-323		936-940	KT02_D001	283
CHENGYUAN	324	GEER	342-343	KT02_D002	284
CHIGO	080-099	GLEE	280	KTY001	285
CHUANGHUA	325-328	GOLDSTAR	303	KTY002	286
CHUANYAN	861	GREE	000,020-039	KTY003	287
CHUNLAN	170-179	GUANGDA	345-346	KTY004	288
COLROLLA	861	GUQIAO	344	KTY005	289
CONROWA	337-341	HAIER	001-019	LG	600-609
CONSUL	993	HELTON	863	LIANGYU	780
CORONA	760-769	HEMILTON	095	LIKEAIR	386-387

CODE LIST

LITTLESWAN	453	SAPORO	861	TONGLI	429-430
LONGHE	861	SAST	450-452	TOSHIBA	630-639
LOREN-SEBO	801-803	SENSOR	860	TOTALINE	548
MCQUAY	790-795	SERENE	499	TOYO	825-828
MEILING	388-391	SHAMEI	400	TRANE	812-816
MIDEA	040-058	SHANGLING	403-409	UNI-AIR	368-369
MINGXING,BOYIN	290	SHANXING	401-402	UTTLEDUCK	454-456
MITSUBISHI	551-599	SHANYE	862	VIDEOCON	597,627,628,629,884
MITSUKA	904	SHARP	720-739	VOLTAS	056,057,549,598,609, 627,628,629
NATIONAL/Panasonic	660-689	SHENBAO	410-411	WANBAO	431-433
NIKKO	810-811	SHENGFENG	412	WANGZI	861
NISO	398-399,497	SHENGFENG\FEILU	413	WEILI	434-443,553-576
NORCA	994	SHINCO	200-209	WEITELI	444
OGENERAL	659,717,718,719	SHINING	415	WHIRLPOOL	119,550,770-774,739
OLYMPUS	995-996	SHUANGLU	416-418,946,948	WUFENG	445-446
OPAL	997	SIGMA	447	XILENG	448-449
OTHER	496,498,821-828, 839-849,865-877, 905-976,999	SKYWORTH	877	XINGHE	462-463
PANDA	464-466	SOGO	291	XINLE	457-460
PEREG	998	SONGLINXIA	862	XINLING	461
PILOT	902	SONGXING	419	XIONGDI	862
PINSHANG,	290	SOVA	292,420	YAIR	467-471,044,013-015
XINHUABAO		SOWA	862-863	YAOMA	470,977
PUYI	862	SOYEA	421-422	YIDONG	499
QIXING	393	SPEED	987	YORK	775-779
RAYBO	371-383	SRTC	423	YUETU	881~882,949
RHOSS	903	STARIGHT-AIRCON	880	YUTU	484-490
RICAI	394	SUNBURG	817-820	ZHONGYI	493-494
RIJIANG	395-397	TADIRAN	501,508,509,532,630, 969,978,979,991	ZUODAN	495
ROWA	383-385	TAIYA	862		
SACON	414	TCL	120-133		
SAMSUNG	610-629	TEAC	850-859		
SANYO · NEC	500-550,860,943, 946	TECO	831-834		
SANZUAN	190	TIANJINKONGTIAO	424		
		TIANYUAN	425-428		
		TOBO	250-269		

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regardless of the distance!

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App Store

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